# **Backup Power for Voice Services** in the Customer Premises

Performance Reliability Standards Workshop Sponsored by the CPUC San Francisco, CA February 2, 2009



# **Agenda**

- U-verse Voice Architecture
- Home Network
  - Home Network Architecture
  - Home Network Equipment
- Power Backup Requirements

**Backup Power in the Customer Premises** 

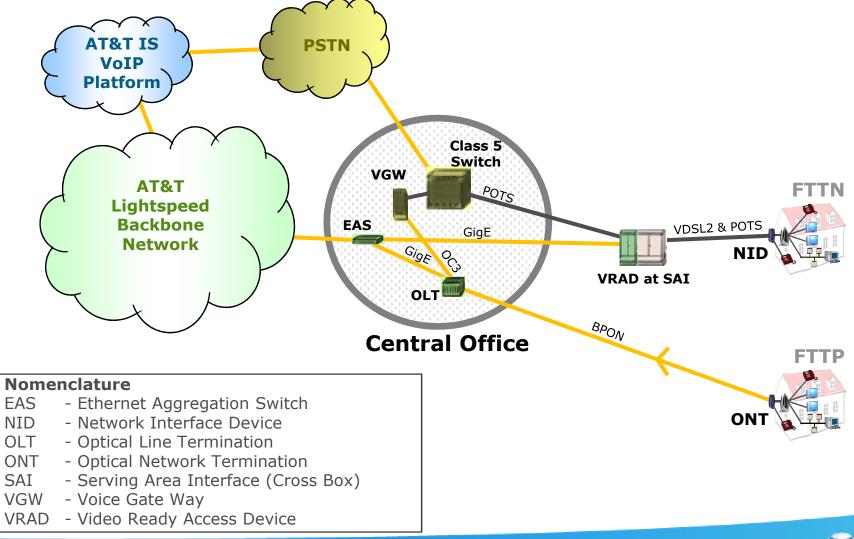
Power Backup in the Home



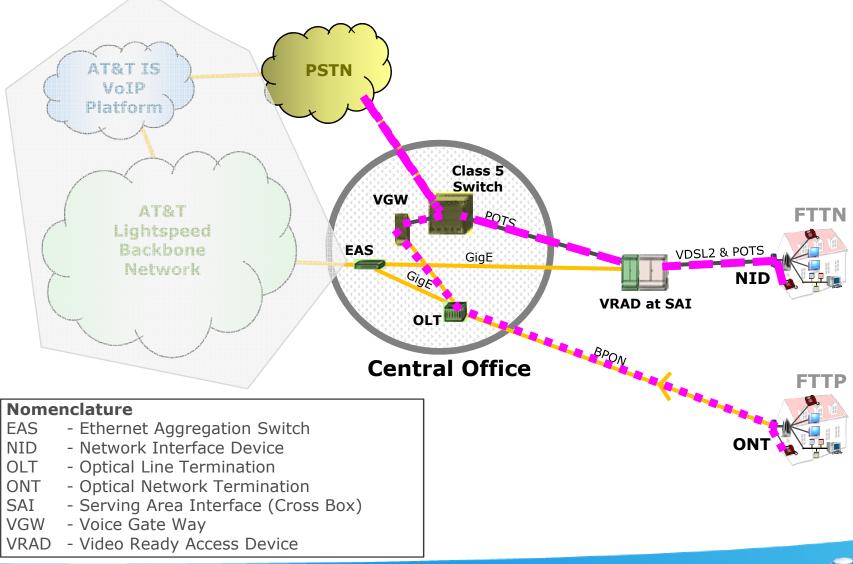
# **U-VERSE VOICE ARCHITECTURE**



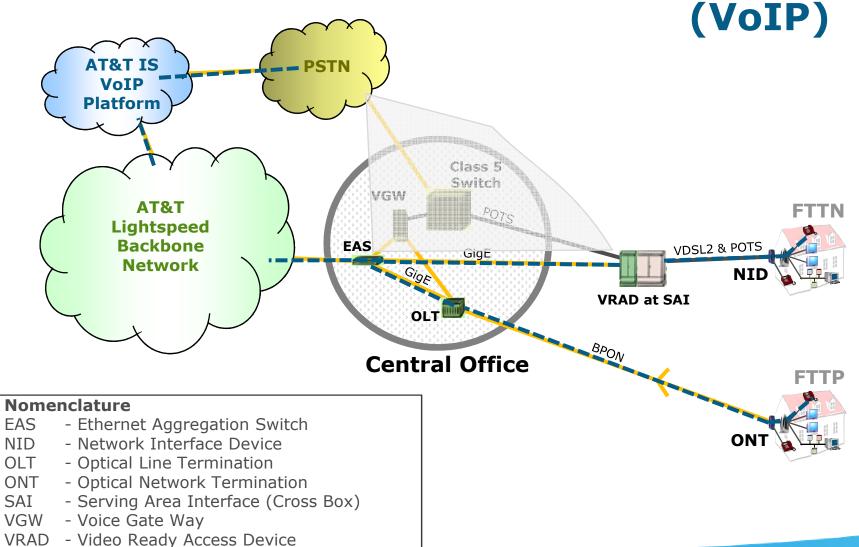
# **U-verse Voice Architecture**



# **U-verse Voice Architecture - POTS**



**U-verse Voice Architecture -U-verse Voice** 

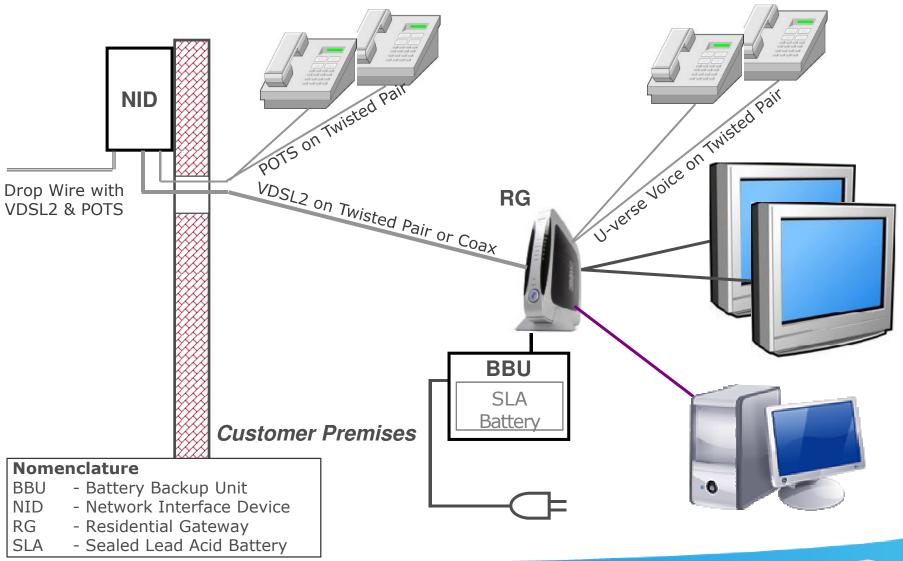




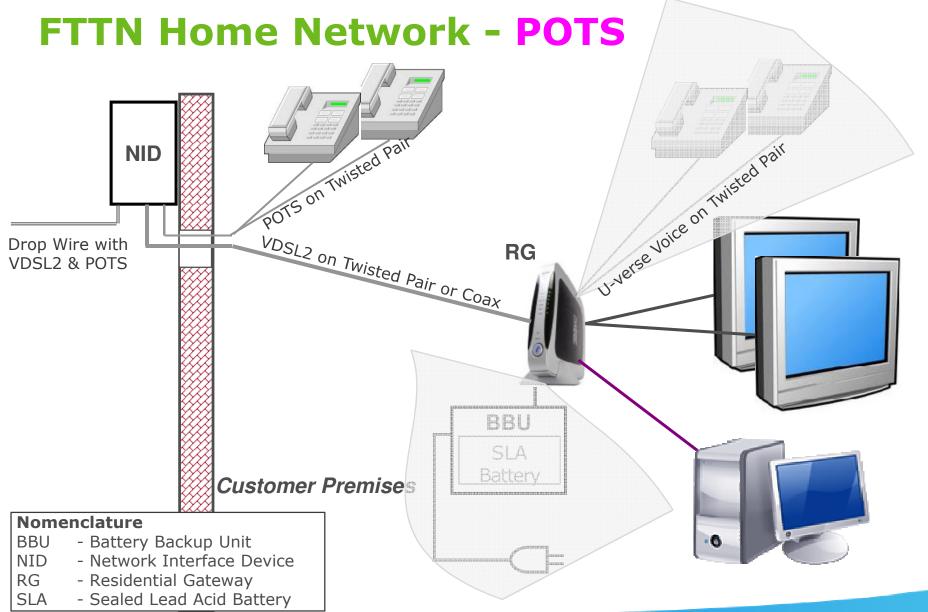
# **U-VERSE HOME NETWORK**



# **FTTN Home Network**

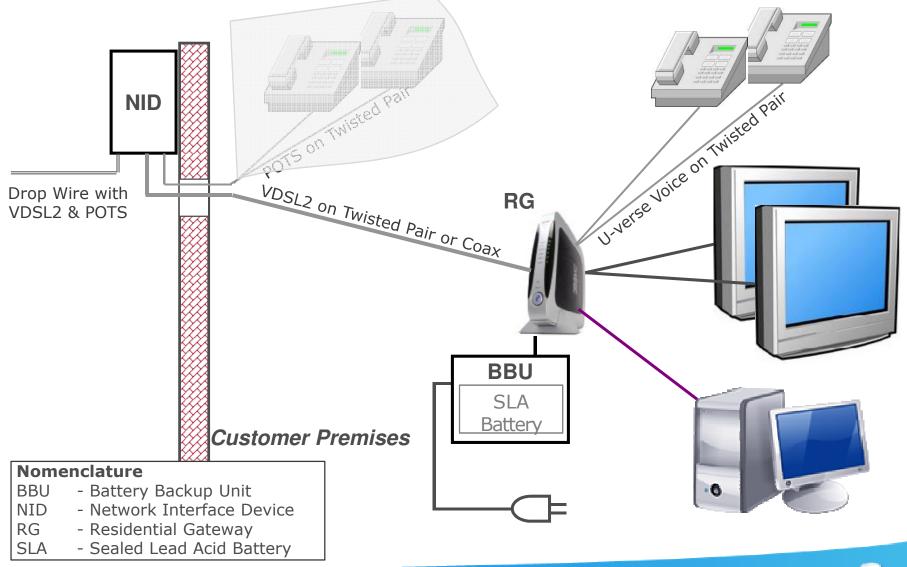






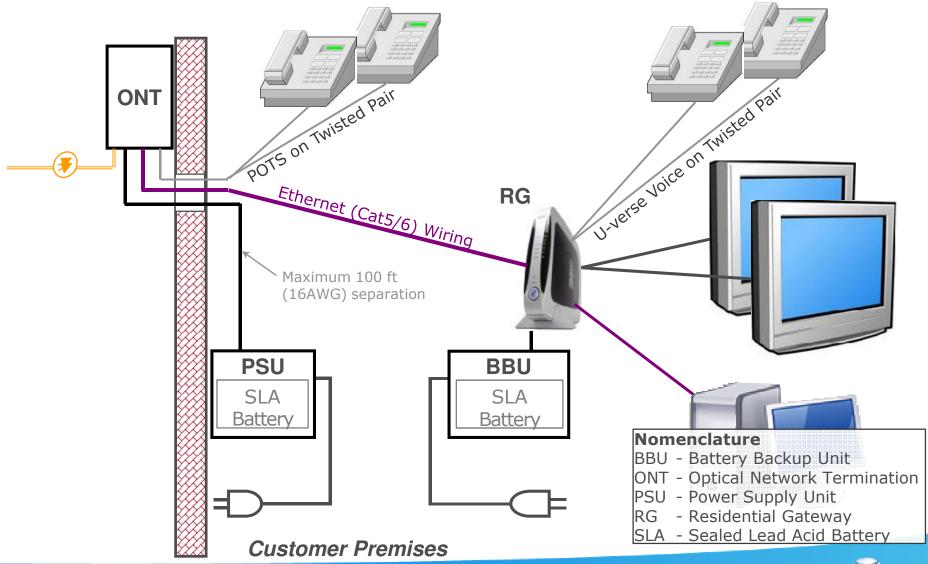


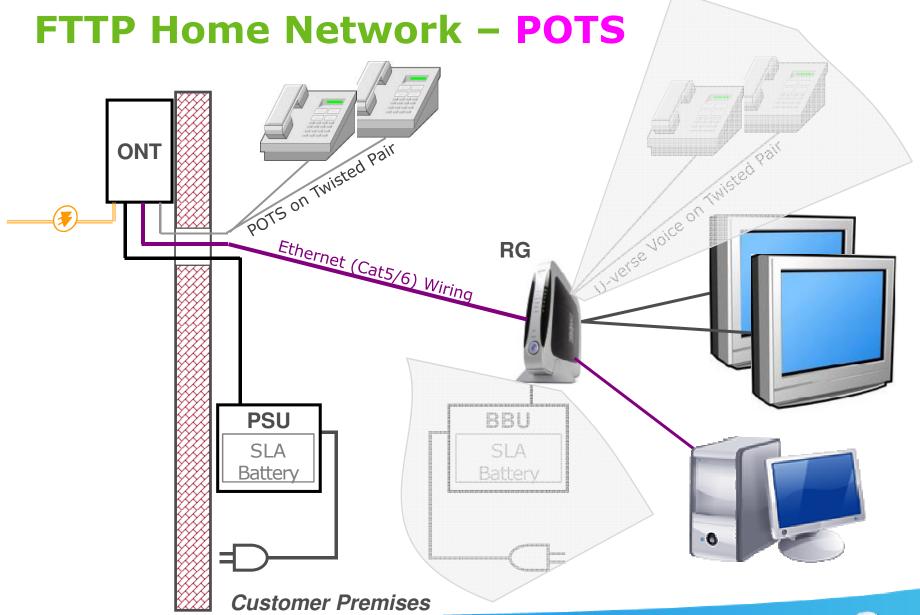
# FTTN Home Network - U-verse Voice



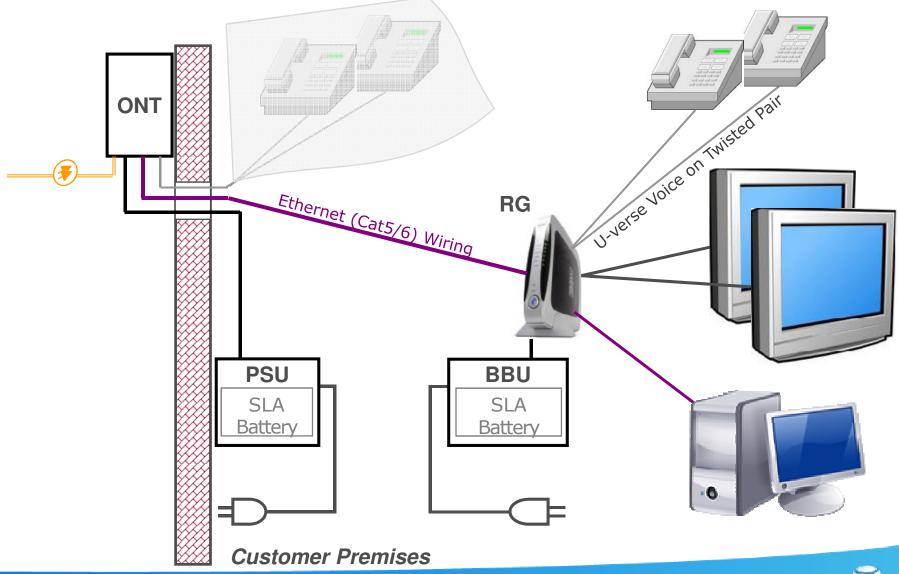


# **FTTP Home Network**





# **FTTP Home Network - U-verse Voice**





# Residential Gateway (RG)

**2Wire 3800HGV** 





# **Technical Specifications**

#### **Broadband Interfaces**

- VDSL2 for FTTN (RJ-11 or coax)
- Broadband Ethernet for FTTP (RJ-45)

#### LAN Interface(s):

- 4 Ethernet ports (RJ-45)
- Wireless 802.11g or HyperG access point
- USB 1.1 slave (PC/MAC connectivity)
- USB 2.0 host

#### **VoIP**

2 derived voice lines (RJ-11)

#### **Power**

External 12Vdc power supply



# RG Battery Backup Unit (BBU)

#### Belkin BU3DC000-12V





# **Technical Specifications**

#### **Electrical Specifications**

- Input 0 to 150Vac, 50/60Hz
- Output 12Vdc (nominal), 30W maximum

#### **Battery Type**

 12V, 7.2AHr, Spill-Proof, Maintenance-Free, Sealed Lead Acid (SLA)

#### **Physical Specifications**

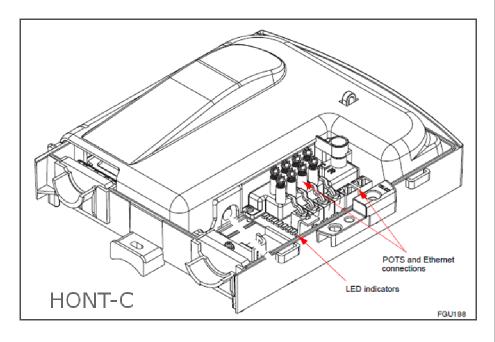
- WxHxD (in) -3.5x8.3x7.8
- Weight 7.1 lb (with battery)
- Input Plug NEMA 5-15 plug, 6' cord
- Output Connector 2.0mm DC pin, YSC 2700-013-25K, 6' cord

- Visual and audible alarms On AC, On Battery, Battery Low, Battery Missing, Replace Battery, Battery on Self-Test
- Audible alarm mute



# **Optical Network Termination**

### **Alcatel-Lucent H-ONT**



# **Technical Specifications**

#### **Broadband Interface**

• BPON (APC optical fiber connector)

#### **LAN Interface:**

• 1 Ethernet port (RJ-45)

#### **POTS Interfaces**

 4 analog voice lines (screw terminals and RJ-11)

#### **Power**

 External 12Vdc power supply (screw terminals)

#### **Physical Specifications**

- WxHxD (in) 12x13.5x4.3
- Weight 7 lbs

- Hardened for outside use
- Visual status indicators: power, network, data, POTS, management



# ONT Power Supply Unit APC CP24U12D Tech



# **Technical Specifications**

#### **Electrical Specifications**

- Input 90-240V, 50-60Hz
- Output 12Vdc (nominal), 24W maximum

#### **Battery Type**

 12V, 7.2AHr, Spill-Proof, Maintenance-Free, Sealed Lead Acid

#### **Physical Specifications**

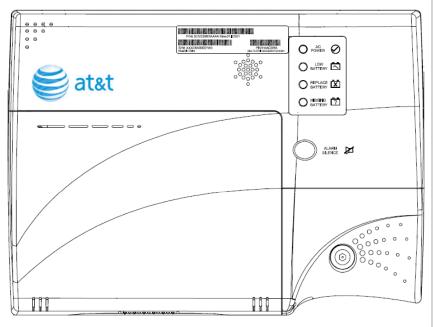
- WxHxD (in) 9.5x7.5x3.1
- Weight 7 lb (with battery)
- Input Plug NEMA 1-15 cord, 6' cord
- Output Connector 3.5mm, 7-pin screwterminal connector

- Visual and audible alarms On AC, On Battery, Battery Low, Battery Missing, Replace Battery
- Audible alarm mute



# **ONT Power Supply Unit**

# Delta GES320W12V0081 Technical Specifications





#### **Electrical Specifications**

- Input 100-240Vac, 50-60Hz
- Output 12Vdc (nominal), 32W (maximum)

#### **Battery Type**

 12V, 7.2AHr, Spill-Proof, Maintenance-Free, Sealed Lead Acid

#### **Physical Specifications**

- WxHxD (in) 10.2x7.5x3.2
- Weight 7.2 lb (with battery)
- Input Plug NEMA 5-15 cord with 3-prong connector, 6' cord
- Output Connector 3.5mm removable, 7 pin screw-terminal connector

- Visual and audible alarms On AC, On Battery, Battery Low, Battery Missing, Replace Battery
- Audible alarm mute



# POWER BACKUP REQUIREMENTS



# **Commercial power reliability varies widely**

# Number and duration of power disturbances &/or outages depend on a variety of factors, including

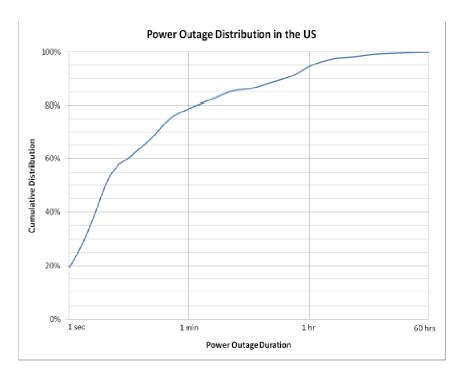
- Cause
  - typical electric grid "glitches"/faults are usually short duration
  - catastrophic events can cause long outages
- Power utility company
  - some are better than others
- Season
  - more outages occur in summer when demand is high



# **Commercial power reliability varies widely**

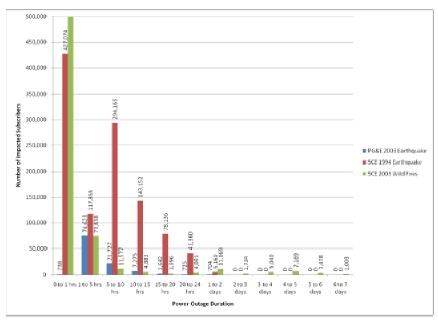
#### Grid power outages

- 95% of all outages last less than 86 minutes
- 98% of all outages last 4 hours or less



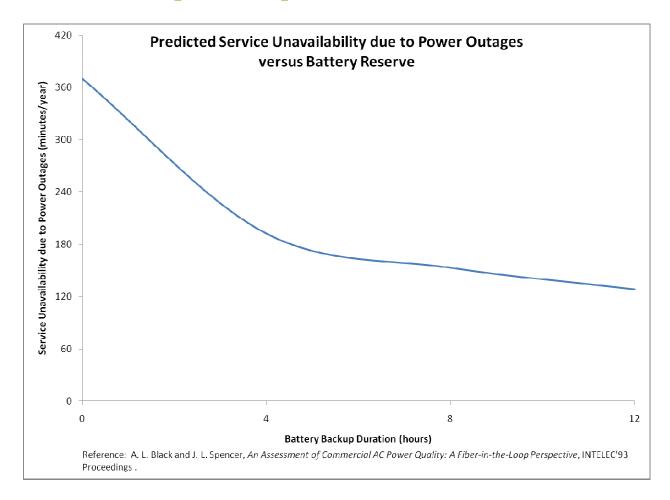
#### Long-duration outages

- Are a very small percent of all power outage events (<0.05%)</li>
- Are typically caused by widespread, catastrophic events (e.g., hurricanes, winter storms, earthquakes, wild fires)





# **Power Backup Requirements**





# **POWER BACKUP IN THE HOME**



# **Battery Backup Duration**

# Battery backup duration generally depends on:

- Power use of the equipment:
   idle power + incremental service power
- Distance of the equipment from the battery (power line resistance)
- Temperature of the battery
- Age of the battery
- Quality/design of the battery
- Manufacturing variations



# **Power Backup in U-verse**

#### FTTP

- POTS voice requires ONT backup power during power outages.\*
- U-verse voice requires both ONT and RG battery backup power during a power outage.\*

#### • FTTN

- POTS voice requires no power backup in the home during power outages.\*
- U-verse voice requires RG battery backup power during a power outage.\*

<sup>\*</sup>Additionally, if customers' telephone equipment requires power, i.e., cordless phones, a separate power backup device is required for this equipment; the ONT/RG batteries do not provide power for cordless phones.

# **Power Backup in U-verse**

# FTTP ONT Backup

A battery is provided with the initial FTTP installation.
 An operational battery will keep the service working for up to eight hours in the event of an outage.

# FTTP/FTTN RG

• A BBU and new battery are provided with the VoIP service installation. Typical backup time for the battery is four hours with a new, fully charged battery (which meets Belkin battery recommendations), with one corded single-line, touchtone phone connected to the RG, and with no other equipment and no service other than AT&T U-verse<sup>SM</sup> Voice drawing power from the RG Battery Backup.



# **GLOSSARY**



# **Glossary**

BBU - Battery Backup Unit

BPON - Broadband-capable Passive Optical Network

EAS - Ethernet Aggregation Switch

FTTN - Fiber to the Node

FTTP - Fiber to the Premises

GPON - Gigabit Passive Optical Network

IP - Internet Protocol

LAN - Local Area Network

NID - Network Interface Device

OLT - Optical Line Termination

ONT - Optical Network Termination

PC - Personal Computer

PON - Passive Optical Network

POTS - Plain Old Telephone Service

PSTN - Public Switched Telephone Network

PSU - Power Supply Unit

RG - Residential Gateway

SAI - Serving Area Interface (Cross-Connect)

SLA - Sealed Lead Acid

VDSL - Very high bitrate Digital Subscriber Line

VoIP - Voice over IP

VGW - Voice Gate Way

VRAD - Video Ready Access Device

